

ENVENT'S CORE VALUES

HONESTY

In HONESTY, we will be forthright in telling our truth and deliver it with kindness, empathy, and diplomacy. We will be transparent, own up to our mistakes and be willing to make ourselves vulnerable trusting that our colleagues and customers will respond in kind.

EFFORT

In EFFORT, we will show initiative, be willing to try new things and willing to fail. We recognize failing as a learning opportunity not a weakness. We will work without procrastination, stalling or avoidance of an issue at hand.

ACCOUNTABILITY

In ACCOUNTABILITY, we will utilize our job descriptions, business group mandates and our accountability agreements as a guideline for being accountable. We will take ownership for our actions and how we treat others in our dealings with colleagues and customers.

CUSTOMER ATTENTIVENESS

In CUSTOMER ATTENTIVENESS, we recognise that without customers, we have no business. We will make every effort to ensure that we understand the needs of our customers and be willing to go the extra mile to meet these needs.



Chief Executive Officer

May 3 2023

Date